

Household Waste Recycling Centres - Staffordshire Resident Van Permitting and Trade Waste Disposal Consultation

Overview

Staffordshire's Household Waste Recycling Centres (HWRCs) primary function is to receive household waste. To support local businesses, we also accept trade waste for a fee. Currently the sites accept trade waste from any areas including business outside of Staffordshire which increases the cost of waste disposal to the local authority and impacts on the overall resident experience.

Recently, we have seen an increased number of large vehicles or vans disposing of bulky and trade waste resulting in longer queues and waiting times. To manage this issue, we aim to introduce free van permits to households in Staffordshire, to improve the service for residents visiting the sites.

We are keen to hear your views on the introduction of free van permits, as well as how we manage the disposal of trade waste at Staffordshire's Household Waste Recycling Centres.

Further details of the proposals can be found [here](https://www.staffordshire.gov.uk/Waste-and-recycling/recyclingcentres/Resident-van-permitting-and-trade-waste-disposal-consultation.aspx) <<https://www.staffordshire.gov.uk/Waste-and-recycling/recyclingcentres/Resident-van-permitting-and-trade-waste-disposal-consultation.aspx>> .

This survey should take no more than 10 minutes to complete. Your answers will be treated in the strictest confidence and will be stored securely. Your personal details will not be shared.

Please ensure your completed survey is submitted to us by no later than Sunday 22nd January 2023.

Your use of Household Waste Recycling Centres

Which of the following best describes the capacity in which you are responding to this questionnaire? Please select all that apply.

Please select all that apply

- A Staffordshire resident
- A non-Staffordshire resident
- Owner or representative of a small to medium Staffordshire business (fewer than 250 employees)
- Owner or representative of a small to medium non-Staffordshire business (fewer than 250 employees)
- An employee working at a Staffordshire Household Waste Recycling Centre
- Local councillor
- A Charity, Voluntary or Community Sector organisation
- On behalf of a Local Authority
- Other

If other, please specify

If you are responding on behalf of an organisation, what is its name?

What is your postcode? This will help us to see any patterns in opinions in different places across the county. We will not be able to identify individuals from this information.

Do you use a Staffordshire Household Waste Recycling Centre?
Please select one only.

Please select only one item

- Yes
- No

Your use of Household Waste Recycling Centres

Which Household Waste Recycling Centre do you normally visit?
Please select one only.

Please select only one item

- Biddulph
- Bilbrook
- Burntwood
- Burton
- Cannock
- Cheadle
- Leek
- Lichfield
- Newcastle
- Rugeley
- Stafford
- Stone
- Uttoxeter
- Wombourne
- Other

If other, please specify

On average, how often do you visit the Household Waste Recycling Centres? Please select one only.

Please select only one item

- More than once a week
- Once a week
- 2-3 times a month
- Once a month
- Once every 3-6 months
- Once every 6-12 months
- Less than once a year
- Don't know

What is the main reason for your use of the Household Waste Recycling Centres? Please select one only.

Please select only one item

- To dispose of household waste or recycling from my residence
- To dispose of household waste or recycling on behalf of a friend, relative or neighbour
- To dispose of waste produced through a business activity
- It is part of my regular routine
- I enjoy visiting
- Undertaking home improvements
- Don't know
- Other

If other, please specify

What type of vehicle do you usually use when you visit? Please select one only.

Please select only one item

- Car
- Van
- Car with trailer
- Campervan
- People carrier (7 or 8 seats)
- Other

If other, please specify

Proposals – Introduction of Free Van Permits for Staffordshire Residents:

Due to an increased number of large vehicles or vans disposing of bulky and trade waste at Staffordshire's Household Waste Recycling Centres, we aim to introduce free van permits for residents visiting sites in large vehicles or vans, to improve the service. The permit, registered against the household, will help us identify who is a Staffordshire resident disposing of household waste and who is a business disposing of trade waste.

How many times a year should a van permit enable a resident using a large vehicle or van to dispose of their household waste? Please select one only.

Please select only one item

- 2
- 4
- 6
- 8
- 10
- 12

How would the introduction of a van permit for Staffordshire residents impact on you? Please include any positive or negative impacts.

Proposals – Disposing of Trade Waste in Staffordshire

To support local businesses, the sites currently accept trade waste for a fee. Sites also accept trade waste from businesses outside of Staffordshire which increases the cost of waste disposal to the local authority and impacts on the overall resident experience. We'd like to hear your views on where we accept trade waste from.

Which of the following is your preferred option for controlling the disposal of trade waste? Please select one only.

Please select only one item

- Accept Staffordshire ONLY business and commercial waste at all sites (excluding Biddulph)
- Accept BOTH Staffordshire and non-Staffordshire business and commercial waste at larger sites only (e.g. Stafford, Cannock and Leek)
- Continue to accept BOTH Staffordshire and non-Staffordshire business and commercial waste at all sites (excluding Biddulph)

Please tell us why this is your preferred option?

Finally, if you have any further comments on the proposals in this consultation, please provide them in the space below.

About You

The below questions are optional. We use this to help with our analysis and will not be used to identify who you are. They help us to understand more about the views of different groups that make up our community. It is not necessary to answer these questions if you are responding on behalf of a business or organisation.

What is your gender? Please select one only.

Please select only one item

- Male
- Female
- Prefer to self-describe
- Prefer not to say

How would you describe your ethnicity? Please select one only.

Please select only one item

- White - English / Welsh / Scottish / Northern Irish / British
- Any other White background
- Asian / Asian British
- Black / African / Caribbean / Black British
- Mixed / multiple ethnic groups
- Other ethnic group
- Prefer not to say

Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?
Please select one only.

Please select only one item

- Yes, limited a lot
- Yes, limited a little
- No
- Prefer not to say

What is your age? Please select one only.

Please select only one item

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+
- Prefer not to say

To submit your response to us, please click 'Continue' and on the next page click 'Submit'.

Thank you for sharing your views with us

*Data Privacy Notice: Staffordshire County Council is committed to protecting and respecting your privacy and security and will process any personal or special category data in accordance with the General Data Protection Regulations, the 2018 Data Protection Act, and any subsequent relevant information